



3250 Spring grove Avenue, Cincinnati, OH, 45225
513-641-0777 Phone
800-515-9919 Fax

TERMS AND CONDITIONS

Pricing:

Possession of a Meridian Tile and Stone price list is not an offer from Meridian Tile and Stone to sell. All orders are subject to acceptance by Meridian Tile and Stone. Prices shown in our current price list supercede all previous price lists and are subject to change without notice. We reserve the right to invoice all merchandise at prices in effect at the time of sale.

Payment Terms:

Upon credit approval, terms can be extended to a maximum of net 30 days, commencing on the date of the invoice. Accounts with balances over 30 days, or accounts that have exceeded their established credit limit will automatically be placed on hold/no ship status. The aforementioned accounts will not be reinstated until the past due is paid. All decisions with respect to the extension or continuation of credit shall be the sole discretion of Meridian Tile and Stone,

All claims of errors in billing or shipping must be made in writing to Meridian Tile and Stone within 7 days of invoice. Deductions from payment for claimed errors in shipping and/or in invoicing, without a credit memo from Meridian Tile and Stone, will not be allowed.

Placing an Order:

All orders and order changes must be received via fax on customer letterhead or other official document acceptable to Meridian Tile and Stone.

WE SELL FIELD TILE IN FULL CARTONS ONLY.

All bullnose, decorative inserts, and border pieces may be purchased by the piece.

Please place your orders via fax at [\(800-515-9919\)](tel:800-515-9919)

Cancellations

After an order has shipped, it cannot be cancelled without written authorization from Meridian Tile and Stone. Furthermore, any shipped orders will be subject to the full cost of freight to return the goods, as well as, a **CANCELLATION FEE OF 28% (minimum \$50.00)** of the invoice.

Returns

Return merchandise will not be accepted without the prior approval of Meridian Tile and Stone. No returned goods will be accepted by Meridian Tile and Stone without a returned goods authorization (RGA). RGA's will not be issued after 30 days from the original date of the shipment of goods. Only unopened cartons of field tile will be accepted for return. Authorized return goods shall be in resalable condition, as determined by Meridian Tile and Stone to receive credit. Please include a copy of the faxed RGA with your payment.

THERE ARE NO RETURNS ON "SPECIAL ORDER, CUSTOM, OR NON-STOCKED ITEMS".

Restocking Fee

Meridian Tile and Stone will impose a minimum of \$50.00 or 28% of the wholesale cost of the returned goods. Freight costs will be calculated at 100% of the outbound cost imposed by the LTL carrier.

Returns are issued on a credit basis. The original invoice for goods to be returned must be paid in full. A credit memo will be issued upon receipt and approval of said returned goods. An account credit will be applied to future invoices.

Shipping Policy

Meridian Tile and Stone offers a special freight program. Please see attached freight schedule for delivery fees. If you do not elect to use Meridian's freight program and want to schedule your own carrier, then all delivery prices are ex-works Cincinnati, Ohio, 45225 and shipping costs will not be included.

Claims

The buyer is responsible for both inspection and acceptance of our materials. In the event of damage, please contact both the carrier and Meridian Tile and Stone immediately. Do not return damaged tile until proper inspection has taken place and authorized by the carrier.

Product Specifications

Due to the nature of ceramic, porcelain, granite, and marble tiles, a certain amount of variation in color, shade, tone, and size is to be expected. These naturally occurring variations do not constitute grounds for return. Use of the tile constitutes full acceptance.

THANK YOU FOR ORDERING FROM MERIDIAN TILE AND STONE AND WE SINCERELY APPRECIATE YOUR BUSINESS!!!

The undersigned customer or authorized agent of the customer on behalf of the customer agrees and promises to comply with the terms and conditions set forth in this agreement.

Company Name

Address

Telephone

Authorized Customer Agent

Date